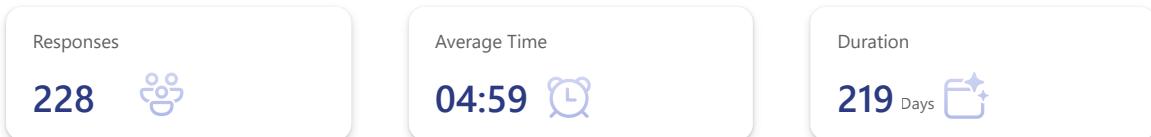
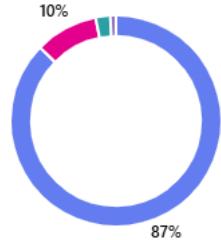


Responses Overview Active



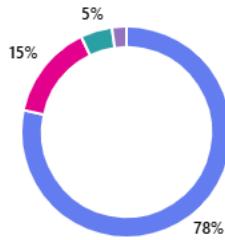
1. How recent was the experience you are thinking of?

● In the last 6 months	198
● Between 6 months and 1 year ago	22
● Between 1 and 2 years ago	5
● More than 2 years ago	2



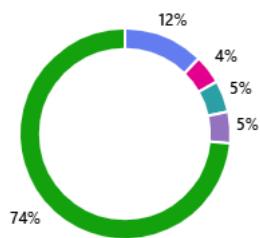
2. Thinking about your overall first impressions of the care you received, did you feel listened to?

● Always	177
● Usually	33
● Sometimes	11
● Never	5



3. Thinking about your overall first impressions of the care you received, were you able to speak in Welsh to staff if you needed to?

● Always	28
● Usually	10
● Sometimes	11
● Never	11
● Not applicable	167



4. Thinking about your overall first impressions of the care you received, from the time you realised you needed to use this service was the time you waited:



5. Thinking about the place where you received your care, did you feel well cared for?



6. Thinking about the place where you received your care, if you asked for assistance, did you get it when you needed it?



7. Thinking about your understanding and involvement in care, did you feel you understood what was happening in your care?



8. Thinking about your understanding and involvement in care, were things explained to you in a way that you could understand?



9. Thinking about your understanding and involvement in care, were you involved as much as you wanted to be in decisions about your care?



10. Overall Experience, using a scale of 0 – 10 where 0 is very bad and 10 is excellent, how would you rate your overall experience?



11. Thinking of your responses, was there anything particularly good about your experience that you would like to tell us about?

135
Responses

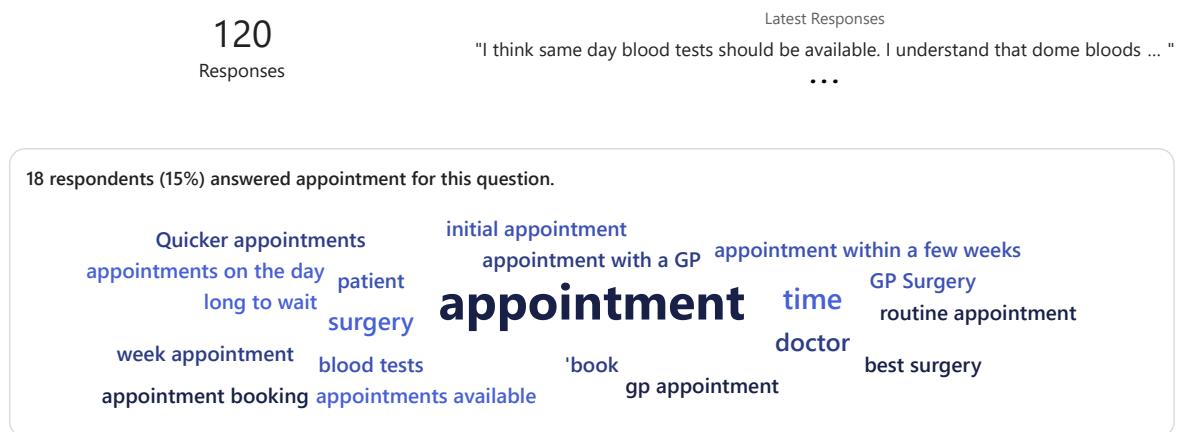
Latest Responses

"GP was very good and thorough."
"Dr Welch is the most caring doctor I have ever seen"
...

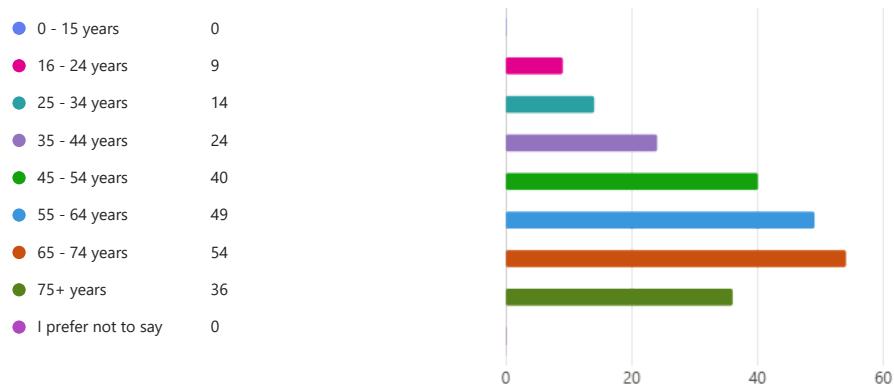
25 respondents (19%) answered good for this question.

nurses and doctors best care Narberth surgery Staff always friendly
excellent appointment helpful doctor good appointment day appointment
Good surgery staff Dr time care receptionist was very helpful
best doctors GP Practices staff very helpful doctor/nurse

12. Was there anything that we could change to improve our service?



13. What is your age?



14. What is your gender?



15. At birth, were you described as?



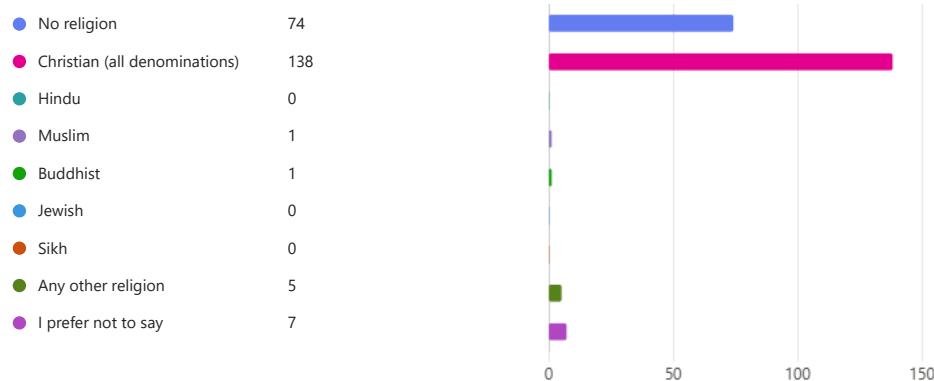
16. Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?



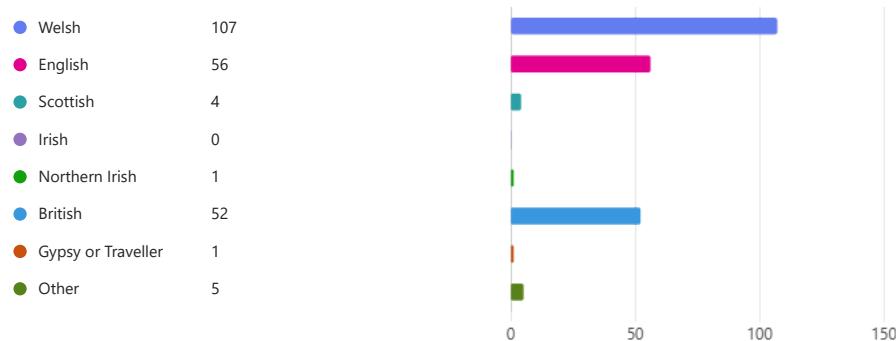
17. Which of the following options best describes how you think of yourself?



18. What is your religion? (Please choose one option that best describes your religion)

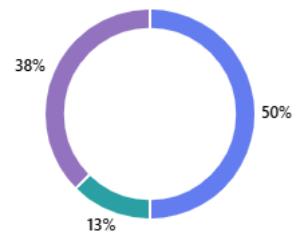


19. What is your ethnic group? (Please choose one option that best describes your ethnic group or background)



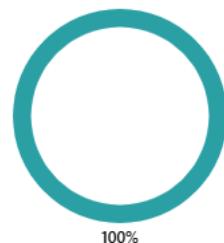
20. Mixed / multiple ethnic groups

● White and Black Caribbean	4
● White and Black African	0
● White and Asian	1
● Any other Mixed/Multiple Ethnic Background	3



21. Asian / Asian British

● Indian	0
● Pakistani	0
● Bangladeshi	1
● Chinese	0
● Any other Asian Background	0



22. Black / African / Caribbean / Black British

African	0
Caribbean	0
Any other Black/African/Caribbean Background	0

23. Other ethnic group

● Arab	0
● Any other ethnic group	0
● I prefer not to say	2

