

Hywel Dda Community Health Council

June update

**Focus on Carmarthenshire:
Pauline Griffiths
Chair Carmarthenshire Locality**



Carmarthenshire Locality –the last 12 months

The work of the Carmarthenshire locality has had to adjust to the restrictions that accompany the COVID-19 pandemic.

Our last face-to-face meeting was held in Tumble Hall on 11th February 2020 and little did we think that the next time we would see each other would be on a computer screen. Despite these challenges we continue to have lively meetings and have maintained our work of offering the people of Carmarthenshire a voice regarding health care delivery and changes to those services. Issues that we have discussed include access to GP services, scheduled and unscheduled care delivery, and the vaccination roll out. The frank and open relationships that we have with Health Board managers, who attend our meetings, means that we can communicate the concerns of the local community using real life examples.

As things are cautiously returning to some normality, we have busy times ahead as the Health Board moves forward on its transformation of clinical services outlined in 'A Healthier Mid and West Wales', especially the plans for brand new hospital. We are all looking forward to meeting up in person and getting back to undertaking visits but in the meantime, we will continue our scrutiny of health care for the people of Carmarthenshire albeit virtually.

Hywel Dda CHC May 2021

facts and figures



8654

8654 The number of times users saw our tweets.

Our top tweet was about national nurses' day, 606 views



16177

Top post was **maternity services during pandemic** giving us a reach of 16,177 people, with 187 reactions, comments and shares

21

Advocacy staff received 21 new concerns from members of the public during May

14

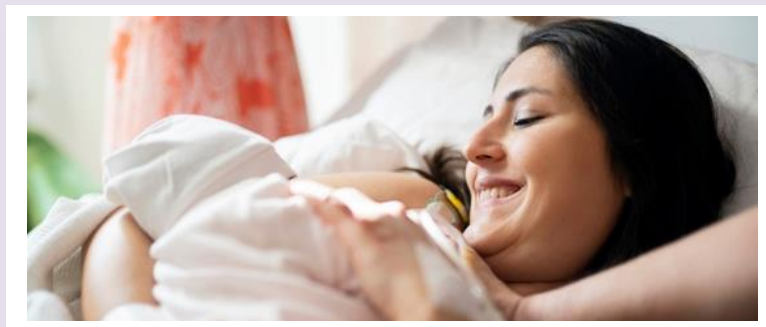
Advocacy Services: **14** information packs on NHS complaints process were requested by the public

Maternity services in Wales: What CHCs have heard during the Coronavirus pandemic

Hywel Dda Community Health Council would like to hear from parents who have used maternity services during the pandemic.

So that we can get a better picture of people's experiences, please complete our survey or share it with someone who may be interested.

Link to our survey is: <https://hywelddachc.nhs.wales/get-involved/live-surveys/> If you need a paper copy, phone us on **01646 697610** or email hyweldda@waleschc.org.uk



Your views can make a difference

Just a part of what we do

During 2019/2020 (up until the pandemic) Hywel Dda CHC members visited 27 NHS sites in the three counties, 8 within Carmarthenshire; these include:

- Ysbyty Enfys (Field hospital), Parc y Scarlets
- Derwen Ward, Glangwili Hospital
- Audiology Departments, Glangwili and Prince Philip Hospitals
- Meddygfa Emlyn, Newcastle Emlyn
- Women and Children's services, Glangwili Hospital
- Llandovery Community Hospital
- Llwynyfran Surgery, Llandysul

Reports of all our visits and how we use the information to help improve your experience of NHS Care are on our website. What are your experiences, why not tell us?

Just a part of what we do

Hywel Dda CHC works with the community by meeting and speaking with community groups we are able to get a better understanding of peoples' experiences of NHS services and the opportunity to explain our role as the 'patients' voice'.

Some of the groups we spoke with during the month of April/May:

- Milford Haven Town Council
- Margaret Street GP Surgery, Ammanford
- Llanelli Rural Council
- Fishguard and Goodwick Town Council
- Interview with Cardigan Internet radio

If you would like us to attend your community groups, just let us know.

Hywel Dda Health Board want your views on : Building a healthier future after COVID-19

Hywel Dda Health Board is also asking for the public's feedback in relation to its long-term plan to develop and build a new hospital in the south of the Hywel Dda area, somewhere between and including St Clears, in Carmarthenshire, and Narberth, in Pembrokeshire. The engagement exercise will run from :

Monday 10th May until Monday 21st June 2021.

If you would like to find out more and how to get involved, the Health Board have produced a discussion document **Building a healthier future after COVID-19: Have your say** :

[Building a healthier future after COVID-19 | Have your Say Hywel Dda UHB \(wales.nhs.uk\)](https://www.hywelddachc.nhs.wales/building-a-healthier-future-after-covid-19)



<https://hywelddachc.nhs.wales/>

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